

DRAADLOZE BROADBAND INTERNET FIBER SUBSCRIPTION

SUBSCRIBER DE	TAILS							
REFERENCE NUMBER				GPS Coordinates	S	E		
Personal Name / Business Name				Physical Address				
ID / Company Reg No								
	Please attach copy of Proof of Ide Company Documents	ntity or						
VAT No.				Town			Code	
Contact Person				Postal Address				
Cell phone Number								
Telephone Number								
Email				Town			Code	
SERVICE PLAN I	DETAILS (Contract Duration	on from date of ir	nstallation and ther	reafter automatically renewa	able month to month.)			
	UNCAPPED ath to Month			S UNCAPPED h to Month		INSTA Pricing May Cl	ALLATIC hange with	

HOME UNCAPPED Month to Month			
20/10 MBPS	R399.00		
50/25 MBPS	R499.00		
75/40 MBPS	R599.00		
100/50 MBPS	R799.00		

BUSINESS UNCAPPED Month to Month			
25/25 MBPS	R599.00		
50/50 MBPS	R799.00		
100/100 MBPS	R999.00		
200/200 MBPS	R1299.00		

INSTALLATION Pricing May Change without Notice			
New Installation	R1500.00		
Re-Activation	R650.00		

Home users may subscribe to Business Uncapped Packages.

DOMAINS Month to Month			
Activation + Renewal	R250.00		
Gold – 25 Mails 3 GIG	R150.00		
Silver – 15 Mails 2 GIG	R100.00		
Bronze – 10 Mails 1 GIG	R50.00		

EXTRA EQUIPMENT Pricing May Change without Notice			
Extra Wireless Router	R665.00		
8 Port Gigabit Switch	R480.00		
Network Cable per Meter	R9.50		
Back Up Micro UPS	R750.00		

VOIP Month to Month			
Line Rental	R115.00		
Additional Lines Each	R75.00		
Hosted Extensions Each	R50.00		
Porting per Line	R150.00		

BANKING DETAILS

Branch Name Branch Number Account Name Account Type Debit Order Date Branch Number Branch Number Branch Number 1 st

ACKNOWLEDGEMENT OF TERMS & CONDITIONS AND DEBIT ORDER AUTHORIZATION

I/We, _______, the undersigned, confirm the accuracy of the information contained in this document and warrant that I am duly authorized to sign on behalf of the subscriber. I hereby authorize Draadloze to debit my bank account with all amounts which are due and payable in terms of this Agreement. I hereby consent to Draadloze performing a credit check on me/us.

I acknowledge that I have read, understand, and agree to be bound by the terms and conditions stated on www.draadloze.co.za and that may be changed at any time

Authorized Signature:

YYYY / MM / DD

Date:



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TERMS & CONDITION HIGHLIGHTS

All terms and conditions can be read at www.draadloze.co.za

New Installations

Before an installation will be scheduled the client is required to pay for the installation:
 A standard installation is as follows:

Fiber Cable 40M Fiber Ubiquiti LOCO Wi-Fi Router

2. Any other equipment or special equipment required that does not fall under a standard installation will be charged to the client's account.

Support Included

- 1. All equipment used as part of a standard installation remains the property of the client.
 - a. Equipment damaged by external factors will be replaced at discounted rates to the client.
 - b. If the equipment was damaged by the client, full replacement cost will be charged.
 - c. It is the responsibility of the client to ensure that the equipment is protected to the best of their ability, (using UPS devices, surge protector plugs, unplugging devices during lighting events, etc.)
 - d. The internal network is the client's responsibility to install and maintain, Draadloze may quote to install and maintain a local network but is not obligated to do so.
- 2. A callout fee which include labour and travel cost will be charged to the clients account when equipment needs to be maintained or replaced.

Labour and Travel

1. Labour and travel costs are not included as support. A standard callout fee which includes labour and travel will be charged for every-callout.

Reinstallation

Re-installation charges will be levied if the client re-locates to other premises.

Cancellation

1. If the client terminates the agreement one calendar months' notice is required before the cancellation will take place.

None Payment

- 1. Should your bank return your debit order due to nonpayment an extra levy of R150.00 will be charged for bank fees and your connection will be suspended.
- 2. Should you pay by EFT and payment is not received by the 7th of the month your connection will be suspended.
- 3. All Suspended accounts will incur a R150.00 reactivation Fee.
- 4. It remains the Customers responsibility to use the correct ACCOUNT REFERENCE when paying via EFT.

Authorized Signature:

Date:

Client Added to SMS system

YYYY / MM / DD

FOR OFFICE USE ONLY
Client Added to RADMAN

YYYY / MM / DD

Client Added to NETCASH

YYYY / MM / DD

21 Garvock Street, Harrismith, Freestate, 9880



